PMI Entertainment Group Gift Card Program Terms and Conditions

PMI ENTERTAINMENT GROUP offers gift cards that can be purchased through the Ticket Star Box Office, The Team Store (located in the Resch Center), or online at <u>www.ticketstaronline.com</u>, <u>www.reschcenter.com</u> and <u>www.gamblershockey.com</u>. You must have/create an account with Ticket Star in order to purchase gift cards online. Your use or purchase of a PMI Entertainment Group branded gift card, eGiftCard, gift certificate or other stored value product (collectively, "gift cards") indicates your acceptance of these Terms and Conditions. Except as otherwise provided by law, these Terms and Conditions apply to all gift cards, whether purchased at box office locations, The Team Store, online, or received from third parties.

The PMI Entertainment Group gift card program is administered through Givex. PMI Entertainment Group reserves the right to change the terms of the gift card program at any time or to contract with another party to administer this program.

The title and risk of loss transfers immediately from PMI Entertainment Group to the purchaser of the gift card upon receipt. Hold your gift cards securely. Gift cards that are lost or stolen will not be replaced.

Gift cards may only be redeemed through the Ticket Star Box Office, The Team Store (located in the Resch Center), at most (but not all) stationary food and beverage stands located within the Resch Center, and online at <u>www.ticketstaronline.com</u>, <u>www.reschcenter.com</u> and <u>www.gamblershockey.com</u>. You must have/create an account with Ticket Star in order to redeem gift cards online.

Gift cards may not be used for previous purchases.

PMI Entertainment Group and its representatives reserve the right to prohibit the purchase of gift cards with other gift cards.

Every purchase made with a gift card (plus any applicable shipping/handling fees, taxes, and other fees that may apply) is deducted from the gift card balance and any unused gift card balance will remain on the gift card account. Gift card balances will be used against the total order placed and not against specific items of such order.

The balance of a gift card can be reviewed by the purchaser or holder of the gift card by entering the respective gift card code into the form that is provided by PMI Entertainment Group for this purpose on <u>www.ticketstaronline.com</u> or <u>www.reschcenter.com</u>. Gift cards will not be redeemed if the card number is invalid or cannot be identified by PMI Entertainment Group or Givex systems.

Gift cards are not redeemable for cash, except to the extent required by law. Gift card balances cannot be transferred to credit card accounts or other accounts as a means of payment.

Purchase amounts that exceed the value of the tendered gift card will require an additional payment for the balance due.

Gift cards may be reloaded with additional funds but the total amount on the gift card may not exceed \$1,000 at any given time.

We reserve the right to restrict the redemption of more than \$1,000 in gift card balances by one person in any 30-day period.

PMI Entertainment Group reserves the right to hold any order for a security review. If your order is affected, you will be notified via email within two (2) to five (5) business days. PMI Entertainment Group reserves the right to reject the redemption of gift cards and request alternative forms of payment, terminate the respective account, and take legal actions if PMI Entertainment Group reasonably believes that gift cards are abused or used or obtained fraudulently.

In the event that the gift card system may become temporarily inoperative, you may be unable to obtain information about the balance on your gift card and gift card transactions, or use your gift card to pay for purchases. Please notify us if you have any problems using your gift card. You agree that PMI Entertainment Group, Givex, and any of their affiliates are not responsible for any interruption of service or the quality, safety, legality, or any other aspect of any goods or services purchased by you with your gift card.

Maintenance, dormancy or service fees do not apply to balances on gift cards. Gift cards expire five (5) years from purchase date.

Limitation of Liability. GIFT CARDS ARE PROVIDED BY PMI ENTERTAINMENT GROUP FREE OF ANY WARRANTY, EXPRESS OR IMPLIED. PMI ENTERTAINMENT GROUP IS NOT RESPONSIBLE FOR THE QUALITY, LEGALITY, OR ANY OTHER ASPECT OF THE ITEMS PURCHASED WITH THE GIFT CARD.

You may have other or additional rights in connection with your purchase or redemption of gift cards under the laws and regulations of the jurisdiction in which you reside and nothing in this section restricts such rights you may have.